



EVERYTHING YOU NEED TO KNOW
TO SELECT **THE RIGHT** REPLACEMENT
WINDOWS FOR YOUR HOME

SHOPPING GUIDE TO WINDOWS

THEBCO
Windows • Doors • Siding

FROM THE OWNER

SO, YOU'RE THINKING ABOUT A REPLACEMENT PROJECT FOR YOUR HOME?

We've always done a good job and treated our customers right—and we've been able to build a nice business because of it. However, over the years I've noticed that some consumers will choose less-than-reputable companies to do jobs for them... usually because they are quoted less money. Don't get me wrong: I'm all for good, honest competition, but it pains me to see good folks risk their hard-earned money with contractors who don't have their best interests at heart. You deserve a great value for your money—which includes an honest contractor who uses high quality products and stands behind their work in both word and deed.

Industry Standards Are Not Tough Enough


I wanted to find a way to educate consumers about how to choose a good, honest home improvement contractor. The industry standards simply aren't tough enough—just about anybody with a hammer and a pickup truck can be a contractor. That's why I've pioneered a set of standards called the Code of Ethics & Competency for Remodeling Contractors. The Code calls for contractors to uphold a high set of standards that will allow you to judge beforehand whether or not a contractor is likely to do the job right. This guide specifies those standards. Before you hire any company to work in or around your home, make sure you consult this guide and INSIST that the company comply with EVERY SINGLE STANDARD in this book. If you do, chances are excellent you'll get exactly what you want out of your project.

Sincerely,

Steven Bobeck
Owner, Thebco



KNOW YOUR NUMBERS

 National Fenestration Rating Council CERTIFIED	1 Restoration Windows Vinyl Extruded, UltraCore Frame, Triple Glazed, Krypton 90, Low-E Products Type: Vertical Slider
ENERGY PERFORMANCE RATINGS	
2 U-Factor (U.S./I-P) 0.18	3 Solar Heat Gain Coefficient 0.22
ADDITIONAL PERFORMANCE RATINGS	
4 Visible Transmittance 0.42	5 Air Leakage (U.S./I-P) 0.1
6 Condensation Resistance 70	
Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. Consult manufacturer's literature for other product performance information. www.nfrc.org	

- 1 The National Fenestration Rating Council (NFRC) is a nonprofit organization that developed and energy rating system.
- 2 The rate of heat loss is indicated in terms of the U-factor (U-value)
- 3 The lower a window's Solar Heat Gain Coefficient, the less solar heat it transmits.
- 4 Visible Transmittance rates the amount of daylight that passes through the windows.
- 5 Heat loss and gain can occur by infiltration through cracks in the window assembly.
- 6 Condensation Resistance measures how well a window resists the formation of condensation on the inside surface.

RESTORATIONS WINDOWS

VINYL HYBRID FIBERGLASS WINDOW

Restorations windows are designed with the beauty of American architecture in mind. With our double covered and contoured window design, not only will your windows beautifully frame your view from inside your home, but your neighbors will envy the look of your home from the curb.



Vinyl Window

Restorations Window

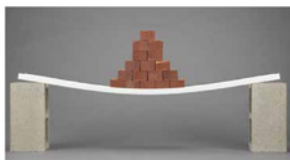
GET A BETTER VIEW!

Who wants to replace their existing windows only to find they have actually lost their view in the process?

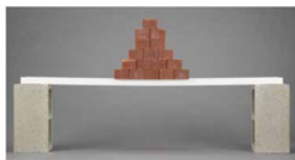
Our narrow line window design offers up to 27% more viewing area than other replacement windows.

WHAT'S ON THE INSIDE

FiberCore™
Structural Technology



Vinyl Window



Restorations Window

FiberCore™ Fiberglass Structural Technology increases the strength and durability of Restorations windows making them nine times stronger than other vinyl windows.

Restorations windows with UltraCore™ polyurethane insulation are the most energy efficient choice - better than aluminum, wood or hollow vinyl, which makes them a good value now and in the future.



FULL FRAME REPLACEMENT



FULL-FRAME REPLACEMENT SYSTEM

Investing in replacement windows should last a lifetime, but simply installing a new window into an existing wooden

frame isn't always a comprehensive solution. It's not just the window itself that's old - the surrounding wood frame has aged along with the window and has been exposed to weathering and damage. With the Restorations Full-Frame Replacement System, an entirely new window opening and window is installed - and up to 30% more visible glass is gained versus a typical vinyl window replacement.

The Restorations Full-Frame Replacement System takes replacing old windows a step further, thoroughly restoring the structural integrity of the window opening while installing an energy efficient, low-maintenance replacement window.

REPLACEMENT PROCEDURE



- Existing old window and surrounding wood is removed
- The opening is prepared for the new window

- Proper flashing is installed
- A custom-sized window - or multiple windows - with exterior brick mould and sill is installed as one unit
- No rotted wood remains
- Triple weather stripping
- Fully insulated
- Reflective metallic layers reflect heat back to the source keeping your house cooler in the Summer and warmer in the Winter

LIFETIME GUARANTEE

Our windows come with a Lifetime manufacturer warranty from Sunrise and as installation warranty from Thebco.

This guarantees you a great product with proper installation.

Q: ARE THERE ANY OTHER THINGS I SHOULD LOOK FOR OR WATCH OUT FOR THAT AREN'T LISTED IN THE PAGES OF THIS GUIDE?

A: Look for some of these telltale signs of contractors who shouldn't be trusted:

- Main phone numbers that ring only to cell phones
- Main phone numbers that are never answered by receptionists
- No business cards or cheap business cards
- None or few references available
- Unresolved BBB complaints or no report at all
- Prices that are unusually low compared to other bids
- No website or very poor website
- Ability to start on your job immediately—no backlog
- Unwillingness to give any information

An Ounce Of Prevention...

It's been said that an ounce of prevention is worth a pound of cure. When the stakes are high—your home and your wallet—that saying is even more true. We hope that by reading this guide you feel more prepared to evaluate home improvement contractors and make the best decision for your family.

Q: ARE YOU SAYING THAT YOU ARE THE ONLY COMPANY IN THE AREA THAT CAN UPHOLD THESE STANDARDS?

A: Most companies cannot uphold them, but there are several good, honest contractors to be found. Just be sure to take the time and use this guide to make sure before you hire anyone.

Q: CAN A CONTRACTOR JUST "FAKE" THESE STANDARDS?

A: Not likely. Most shady contractors that don't put any effort into making their businesses good, also won't put effort into faking these standards. It's a lot easier for them to just move on to their next unsuspecting victim.

Q: WHAT IF A CONTRACTOR SAYS THEY CAN DO ALL THESE THINGS, BUT CAN'T SHOW THE PROOF?

A: Don't settle for lip service. Demand to see the documentation for every single standard.

INSTALL METHOD: INSERT VS. FULL FRAME	NOTES
<p>Insert – Install into your existing frame Advantages: Economical, quick, use existing trim Disadvantages: Loss of glass area, concealed installation issues, downsize opening</p> <p>Full Frame – Install into rough opening Addresses all installation concerns, maximum energy efficiency, maximum glass area, new interior custom trim package</p>	
BEAUTY	NOTES
<ul style="list-style-type: none"> • Architectural design looks like a wood window • 27% more glass • 40 Different colors & woodgrains • Between glass Sun Blinds • Designer art glass & hardware finishes • Opti-View screen, better view & insect protection 	
SECURITY	NOTES
<ul style="list-style-type: none"> • Multi-point locking system, Q4 Quick dual release locks • Fiberglass reinforced • Safety glass available & pet screen • Fall protection system 	
EFFICIENCY – INSULATED FRAME AND SASH	NOTES
<ul style="list-style-type: none"> • U-Value (lower the better) _____ • SHGC (lower the better) _____ • Air infiltration (lower the better) _____ • Condensation Resistance (CR) (higher the better) _____ • Design Pressure (DP) Rating (higher the better) _____ 	
PEACE OF MIND	NOTES
<ul style="list-style-type: none"> • Lifetime non-prorated transferable sure care warranty • Craftsmanship warranty • Full service – Before, during and after 	